



To all our Members, Parents and Guardians

Firstly, **we would like to thank you all for your valued support during what has been a challenging year for all of us.** As a not-for-profit club, everything we do is with our members and their families in mind.

Our four-week closure...

The health and well-being of **our valued members** is paramount, and we have a social responsibility to everyone in **the local community** to take action to **protect ourselves and others.** This has resulted in our closure from **Monday 2nd November** until further notice.

What we are doing to support our members and their families...

To help support our members and give you peace of mind, **we will be putting into action a rollover payment procedure for your child's monthly fees.**

Payment Information...

November payments MUST please, still go out for your child/children.

As we are expecting to return in December, this November payment will rollover and become your fee payment for December.

So...

- If your payment has already gone out for November - **you will be able to get back to the activities, you enjoy hopefully in December without further charge.**
- If your payment date falls later in the month please do not stop it - **you will then be able to get back to the activities, you enjoy hopefully in December without further charge.**

What we need you to do...

Please note:

We DO NOT collect money via Direct Debits from you, therefore the club cannot repay or take any money from your accounts. Your payments are under your own control in the form of a Standing Order or Direct Credit. Therefore, you must act on your bank account to make the following changes:

We need you to stop your child/children(s) Standing Order for December ONLY. Please make sure your November payment has gone out before you do this.

Restart your Standing Order/Direct Credit in January 2021 following further communication from the club.

If **YOU do not act with your Bank**, we will presume any payments continued to be made are a voluntary contribution in relation to supporting the Club.

If you have any concerns or are unhappy with the procedure we are putting in place over your payment please could you contact payments@lincolngymnastics.club.

We understand everyone's circumstances are different and wish for all members to be comfortable and happy with decisions.

The club continues to try and support its members and their families and will be in contact with further information when we can.

Stay Safe, Stay Well, Stay Fit, and Healthy...